Privacy Policy

The Emergency Supply Pre-Positioning Strategies (ESUPS) project, managing the STOCK Of Humanitarian Organisations Logistics Mapping (STOCKHOLM) platform, is committed to the privacy of individuals who visit and interact with https://www.esups-stockholm.org/#/private/login (the "user/s"), and follows the privacy policy outlined below.

Party responsible

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Overview

The STOCKHOLM platform is only accessible to registered users. If you register on STOCKHOLM, you will need to provide us with some contact information such as your email address or mobile number so that we can communicate with you and inform you, through notifications (email or SMS) about the stocks you have informed in the platform (expiry dates, minimum stocks, etc…).
We also provide you with certain choices regarding your personal information, and we aim to honour your preferences.

Information we collect from you and how we collect it.

ESUPS may collect information about you (sometimes referred to as "Personal Information"). The type of Personal Information we collect from you for the purpose of user management include: name, address, country, email address, and mobile number. ESUPS will store your Personal Information securely and will not rent or sell it to anyone.

We may also collect additional information for the purpose of performance monitoring and application improvement. By accessing the platform, certain information such as Internet protocol (IP) addresses, navigation through the platform, the browser used, and the time spent, along with other similar information, will be stored on the platform developers' servers and on a third-party analytics software. This information is treated confidentially. The purpose of this data collection is to understand better the preferences of the platform users and improve their experience on our pages.

Information Collected from Third Parties

We may also collect information about you from third parties: if you choose to authenticate your STOCKHOLM account using another media such as Google services via Gmail, we may collect, store, and use information you make available through that account, including any information that you have authorized the service to share with organizations like us, or that is necessary for the sign-in process. Please see your service provider's privacy policy for more information about the data it

shares when you initiate these connections. We treat any Personal Information we receive from these third parties consistent with this Privacy Policy.

Use of cookies

A cookie is a piece of data stored on the user's hard drive containing information about the user.

Cookies are stored on your individual device, and you have full control over their use. You may deactivate or restrict the transmission of cookies by changing the settings of your web browser. Cookies that are already stored may be deleted at any time. Most browsers accept cookies automatically but allow you to disable them.

Please note that ESUPS, through the STOCKHOLM platform do not use cookies to gather information about users, browser type, server or language preference.

Purposes for Using Information

STOCKHOLM may use your information in the following ways:

- To provide the services to you (for example, STOCKHOLM will use your information to centre the stock report map on your location);
- To improve the services in order to better serve you. For example, STOCKHOLM will collect and analyse information on how users use various features and functionalities as a basis for future improvements;
- To communicate with you, or to provide you with technical support;
- To send you your emails and/or SMS based notifications about your stock status and based on your defined preferences;
- To detect, investigate, and prevent activities that may violate our policies or be illegal;
- To comply with our legal obligations;

Legal Bases for Collecting and Using Information

In accordance with the EU General Data Protection Regulation (GDPR) data protection laws, the legal bases for processing your Personal Information are as follows: (1) you have accepted ESUPS Standard terms of use and we will process your Personal Information to provide the service to you (Performance of a contract); (2) we have a legitimate interest in processing your information – for example, to provide and update our services, to safeguard our services, to communicate with you, to measure, gauge, and improve the effectiveness of our services, and better understand user retention and attrition, to monitor and prevent any problems with our services, and to personalize your experience; (3) you give us your consent, for example if we start to use non-essential cookies or (4) the processing is necessary for us to comply with a legal obligation.

How and when we share information

We may share information about you in limited circumstances for the purposes described in this Privacy Policy and with appropriate safeguards on your privacy and the security of your personal information. In particular:

If we employ any external service providers to provide our services, this is done in accordance with the stipulations of §28 GDPR. We have concluded a limited-processing contract with each data processing company to ensure that your Personal Information are processed according to their

purpose and not shared. We also take appropriate technical and organisational measures to protect your personal data.

Third-Party Websites and Services

The STOCKHOLM platform is/will be linked to other humanitarian platforms that are not owned or controlled by us, such as the Logistics Cluster LOG:IE platform or national disaster management systems (STOCKHOLM will feed into those), or agencies warehouse management systems (WMS) (STOCKHOLM will be fed from those). We have no control over, and assume no responsibility for, the content, privacy policies, or practices of any third-party websites or services. If you choose to use any third-party websites or services, the collection, use, and disclosure of your information on those websites will be subject to the privacy policies of these websites and services.

Please note that in any of the case mentioned above, the information shared are exclusively about compiled stock data and do not include any Personal Information (email addresses, mobile numbers)

How We Protect Your Information

We use appropriate administrative, technical, and physical measures designed to prevent unauthorized access, improper use or disclosure, unauthorized modification or unlawful destruction or accidental loss of personal information. Although we exercise reasonable care in providing secure transmission of information and storage of the information provided to us through the services, no method of transmission over the Internet, and no means of electronic or physical storage, is absolutely secure. Accordingly, we cannot warrant the security of any information you transmit to us.

Your Choices Regarding Your Personal Information

In accordance with the EU General Data Protection Regulation, you have the following rights:

- Right to request access to your personal data;
- Right to request correction or deletion of your personal data;
- Right to object to our use and processing of your personal data;
- Right to request that we limit our use and processing of your personal data; and
- Right to request portability of your personal data.

We provide you with several choices when it comes to exercise your rights:

- Opt-Out of Electronic Communications: Users may elect to receive communications such as notifications from STOCKHOLM. If they do, they will have the opportunity to stop receiving such communications through their profile tab on the platform.

- Set Your Browser to Reject Cookies: As mentioned above, you can usually choose to set your browser to remove or reject browser cookies before using STOCKHOLM services, with the drawback that certain features may not function properly without the aid of cookies.

- For Information request, data modification or data deletion: you can contact us at esups@welthungerhilfe.de.

- You may deactivate your Stockholm Platform account and/or unsubscribe from receiving content from us at any time by sending an email to esups@welthungerhilfe.de. Following

termination of your account, we may retain your Personal Information (in part or in whole) in order to meet any regulatory and reporting requirements for the timeframes stipulated by law and in order to be able to address customer service issues. Any other Personal Information we would have been processing on your behalf would be deleted permanently within 90 calendar days.

If you have any questions or otherwise would like to contact us about one of these rights, you can email esups@welthungerhilfe.de to ask a question or request to exercise one of your rights. We will consider all requests and provide our response within the time period stated by applicable law. We may request you provide us with information necessary to confirm your identity before responding to your request – this is solely to protect you, and we will not use any of the information you provide us to confirm your identity for anything other than confirming your identity. You may also exercise these controls via your account settings in addition to contacting us at the email address above.

Modifications to This Privacy Policy

If ESUPS decides to change its privacy policy, it will post those changes to this page, so users are always aware of what information we collect and how we use it.

How to Contact Us

If you have any questions or concerns about ESUPS privacy policy, please contact: esups@welthungerhilfe.de

You are welcome to contact our data protection officer with any questions, suggestions or complaints regarding our Privacy Policy. You can reach our data protection team by email at servicedesk.dso@welthungerhilfe.de or by post at our postal address with the addition of “To the data protection officer”.